

# Quality Management Policy Statement of Intent

## Task Engineering Solutions Limited



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## Quality Management Policy Statement of Intent

Task Engineering Solutions Limited aims to provide construction related services of the highest standard and is committed to understanding, meeting and exceeding the needs and expectations of all our customers.

The Company policy of continuous improvement is aided with the information gathered from our customers and regular reviews of targets and objectives. This is based on fully understanding and accepting customers' requirements at every stage of the project from the initial project meeting through the construction phase to final handover and by the day-to-day transactions of management and site operatives.

The management of Task Engineering Solutions Limited is committed to ensuring that the company operates this standard and constantly strives to seek improvements to all processes. For us to succeed in this commitment, the management and directors ensures that we:

- Regularly review quality systems to ensure continual improvement with the aid of job process sheets, waste management forms etc.
- Measure and improve company performance through the development of Key Performance Indicators (KPI's).
- Ensure all employees are aware of their responsibilities within the Quality Assurance Policy.
- Promote teamwork at all levels to include daily job chats and toolbox talks.
- Provide resources and training necessary to ensure employees meet the required level of quality and performance to maintain a high standard of workmanship.
- Carry out regular appraisals with employees to encourage a committed and motivated workforce to produce the highest level of service to our customer.
- Ensure that all sub-contractors and others who are involved in our projects meet the required quality standards with the aid of the sub-contractor questionnaire.
- Ensure Health & Safety policy is always implemented with risk assessments and method statements produced where required.
- Form an effective communication structure including keeping the client informed and involved at all stages of the project.
- Minimise the waste of materials and resources in line with our Site Waste Policy Commitment.
- Handover quality projects on time, within budget and defect free.

Within the Company quality forms an integral part of a long-term sustainable business plan. We are committed to achieving high standards of quality in all areas of our activities thus ensuring and exceeding customer expectations.



**Managing Director**

**Signed on behalf of Task Engineering Solutions Limited**

Last reviewed: **28 January 2021**